

AGENDA

**Bay Consortium Workforce Development Board, Inc.
Operations and Performance Committee
Wednesday, November 6, 2024
10:00 A.M.**

- I. Call to Order**
- II. Roll Call**
- III. Public Input**
- IV. Approval of August 7, 2024 Meeting Minutes**
- V. New Business**
 - A. Critical Sector Job Quality Grant – Jackie Davis, *Executive Director***
 - B. PY 24 – 25 1st Quarter Quarterly Reports – Steven Golas, *Program Specialist***
 - C. Request for Proposals (RFP)**
 - i. Youth RFP**
 - ii. Adult & Dislocated Worker RFP**
 - iii. One Stop Operator RFP**
- VI. Old Business**
- VII. Other Topics for discussion**
- VIII. Adjournment**

**Bay Consortium Workforce Development Board, Inc.
Operations and Performance Committee Meeting Draft Minutes
Wednesday, August 7, 2024
10:00 A.M.**

The Operations and Performance Committee met on Wednesday, August 7, 2024 at 10:00 a.m. in person at The Tides Inn, located at 480 King Carter Dr, Irvington, VA 22480.

I. Call to Order: Jennifer Bowhey called the meeting to order at 10:03 a.m.

II. Roll Call:

O&P Committee Attendance

<i>Jennifer Bowhey</i>	Present
<i>Vanesa Livingstone</i>	Present
<i>Robert Dixon</i>	Present
<i>Beverly Davis</i>	Present
<i>Tracy Elliott</i>	Danielle Robinson, Present
<i>Matt Weaver</i>	Absent

Also present were Steven Golas and Makalia Records. There was a physical quorum.

III. Public Input: There was no public input.

IV. Approval of Meeting Notes from April 17, 2024 Meeting: The Operations and Performance Committee reviewed the minutes, and a motion was made by Vanesa Livingstone to approve the minutes as presented, a second was made by Beverly Davis the motion was carried unanimously approving the minutes.

V. New Business:

A. Chair/Vice Chair: An election was held utilizing Robert’s Rules of Order and Jennifer Bowhey will be serving as the Chair and Beverly Davis will be serving as the Vice Chair of the Operations and Performance Committee.

B. Quarterly Reports: Steven Golas presented the PY 23 – 24 4th Quarter BCWDB Quarterly Reports to the Operations and Performance Committee which includes updates and metrics to the WIOA Title I Program, Youth Outreach, and Transportation to Learn Grants.

C. USDOL Grant Update: Makalia Records provided a quarterly update on the Critical Sector Job Quality (CSJQ) outcomes and milestones achieved through June 30th 2024.

D. PY25 WIOA Title I – Request for Proposal (RFP): The Operations and Performance Committee discussed the various PY25 WIOA Title I RFP options, the 1st Option: (4) four separate WIOA Title I RFP’s one for each Sub-Region, the 2nd Option: (1) one WIOA Title I RFP for the entire workforce area), or the 3rd Option: Should no RFP respondent be deemed qualified by the RFP Review Committee, then the BCWDB would apply for a waiver from Virginia Works to provide WIOA Title I Program Services in sub-regions where RFP respondents were deemed non-qualified.

A motion was made by Beverly Davis to table the discussions on the RFP and move the decision on the RFP process to the Executive Committee. This motion was seconded by Jennifer Bowhey and carried unanimously by all committee members.

VI. Old Business: There was no old business to be discussed.

VII. Other Topics for discussion: There were no other topics for discussion.

VIII. Adjournment: With there being no further business to discuss, Jennifer Bowhey adjourned the meeting at 11:00 a.m.

Respectfully submitted,
Steven Golas

BCWDB PY 24 – 25 1st Quarter Quarterly Reports

Rappahannock Goodwill Industries WIOA Adult and Dislocated Worker													
	1st Quarter PY 24 7/1/24 - 9/30/24			2nd Quarter PY 24 10/1/24 - 12/31/24			3rd Quarter PY 24 1/1/25 - 3/31/25			4th Quarter PY 24 4/1/25 - 6/30/25			
Customer Summary Information													
Planned Number of Participants for PY	46												
Total Participants Served	23												
Percent of Planned	50%			-			-			-			
New Clients Enrolled this Quarter	5												
WIOA Adult	20												
WIOA Dislocated Worker	3												
Follow Up Information													
Total Follow-Ups Required	36												
Total Follow-Ups Completed	36												
Total Follow-Up Not Completed	0												
Employment 2nd Quarter after Exit													
WIOA Adult Program - 83.0%	83.3%	15	# employed	-		# employed	-		# employed	-		# employed	
		18	# exited			# exited			-			# exited	
WIOA Dislocated Worker Program - 90.0%	100.0%	1	# employed	-		# employed	-		# employed	-		# employed	
		1	# exited			# exited			-			# exited	
Employment 4th Quarter after Exit													
WIOA Adult Program - 85.0%	70.6%	12	# employed	-		# employed	-		# employed	-		# employed	
		17	# exited			# exited			-			# exited	
WIOA Dislocated Worker Program - 85.0%	-	0	# employed	-		# employed	-		# employed	-		# employed	
		0	# exited			# exited			-			# exited	
Median Earnings 2nd Quarter after Exit													
WIOA Adult Program	\$8,000.00	Not Available		\$8,000.00	Not Available		\$8,000.00	Not Available		\$8,000.00	Not Available		
WIOA Dislocated Worker Program	\$10,000.00	Not Available		\$10,000.00	Not Available		\$10,000.00	Not Available		\$10,000.00	Not Available		
Credential Attainment within Four Quarters after Exit													
WIOA Adult Program - 75.0%	70.6%	12	# credentialed	-		# credentialed	-		# credentialed	-		# credentialed	
		17	# exited			# exited			-			# exited	
WIOA Dislocated Worker Program - 74.0%	-	0	# credentialed	-		# credentialed	-		# credentialed	-		# credentialed	
		0	# exited			# exited			-			# exited	
Measurable Skills Gain													
WIOA Adult Program - 73.0%	-	NA	# gained	-		# gained	-		# gained	-		# gained	
		NA	# exited			# exited			-			# exited	
WIOA Dislocated Worker Program - 70.0%	-	NA	# gained	-		# gained	-		# gained	-		# gained	
		NA	# exited			# exited			-			# exited	
40% Minimum Training Expenditure Requirement													
48.82%	WIOA Adult Program	53.4%	\$ 14,050.67	Training Expenditures	-		Training Expenditures	-		Training Expenditures	-		Training Expenditures
			\$ 26,322.84	Total Expenditures			Total Expenditures			Total Expenditures			Total Expenditures
	WIOA Dislocated Worker Program	22.4%	\$ 768.68	Training Expenditures	-		Training Expenditures	-		Training Expenditures	-		Training Expenditures
			\$ 3,425.67	Total Expenditures			Total Expenditures			Total Expenditures			Total Expenditures
Total Contract Expenditures													
11.99%	WIOA Adult Program	24.4%	\$ 26,862.60	Expenditures	-		Expenditures	-		Expenditures	-		Expenditures
			\$110,115.65	Total Contract			Total Contract			Total Contract			Total Contract
	WIOA Dislocated Worker Program	2.8%	\$ 4,153.98	Expenditures	-		Expenditures	-		Expenditures	-		Expenditures
			\$148,576.76	Total Contract			Total Contract			Total Contract			Total Contract

George Washington Planning District 16 Data

		1st Quarter PY 24
Customer Summary Information		
Planned Number of Participants for PY		46
Total Participants Served		22
Percent of Planned		48%
Planning District 16 Total New Clients Enrolled this Quarter		5
	WIOA Adult	19
	WIOA Dislocated Worker	3
Spotsylvania County New Clients Enrolled this Quarter		2
	WIOA Adult	8
	WIOA Dislocated Worker	0
Stafford County New Clients Enrolled this Quarter		1
	WIOA Adult	6
	WIOA Dislocated Worker	2
Caroline County New Clients Enrolled this Quarter		1
	WIOA Adult	1
	WIOA Dislocated Worker	0
King George County New Clients Enrolled this Quarter		0
	WIOA Adult	0
	WIOA Dislocated Worker	1
City of Fredericksburg New Clients Enrolled this Quarter		1
	WIOA Adult	4
	WIOA Dislocated Worker	0

Rappahannock Community College WIOA Adult and Dislocated Worker												
	1st Quarter PY 24 7/1/24 - 9/30/24			2nd Quarter PY 24 10/1/24 - 12/31/24			3rd Quarter PY 24 1/1/25 - 3/31/25			4th Quarter PY 24 4/1/25 - 6/30/25		
Customer Summary Information												
Planned Number of Participants for PY	38											
Total Participants Served	16											
Percent of Planned	42%			-			-			-		
New Clients Enrolled this Quarter	3											
WIOA Adult	15											
WIOA Dislocated Worker	1											
Follow Up Information												
Total Follow-Ups Required	25											
Total Follow-Ups Completed	25											
Total Follow-Up Not Completed	0											
Employment 2nd Quarter after Exit												
WIOA Adult Program - 83.0%	88.9%	8	# employed	-	# employed	-	# employed	-	# employed	-	# employed	
		9	# exited		# exited		# exited					
WIOA Dislocated Worker Program - 90.0%	-	0	# employed	-	# employed	-	# employed	-	# employed	-	# employed	
		0	# exited		# exited		# exited					
Employment 4th Quarter after Exit												
WIOA Adult Program - 85.0%	100.0%	5	# employed	-	# employed	-	# employed	-	# employed	-	# employed	
		5	# exited		# exited		# exited					
WIOA Dislocated Worker Program - 85.0%	-	0	# employed	-	# employed	-	# employed	-	# employed	-	# employed	
		0	# exited		# exited		# exited					
Median Earnings 2nd Quarter after Exit												
WIOA Adult Program	\$8,000.00	Not Available	\$8,000.00	Not Available	\$8,000.00	Not Available	\$8,000.00	Not Available	\$8,000.00	Not Available	Not Available	
WIOA Dislocated Worker Program	\$10,000.00	Not Available	\$10,000.00	Not Available	\$10,000.00	Not Available	\$10,000.00	Not Available	\$10,000.00	Not Available	Not Available	
Credential Attainment within Four Quarters after Exit												
WIOA Adult Program - 75.0%	100.0%	5	# credentialed	-	# credentialed	-	# credentialed	-	# credentialed	-	# credentialed	
		5	# exited		# exited		# exited					
WIOA Dislocated Worker Program - 74.0%	-	0	# credentialed	-	# credentialed	-	# credentialed	-	# credentialed	-	# credentialed	
		0	# exited		# exited		# exited					
Measurable Skills Gain												
WIOA Adult Program - 73.0%	-	NA	# gained	-	# gained	-	# gained	-	# gained	-	# gained	
		NA	# exited		# exited		# exited					
WIOA Dislocated Worker Program - 70.0%	-	NA	# gained	-	# gained	-	# gained	-	# gained	-	# gained	
		NA	# exited		# exited		# exited					
40% Minimum Training Expenditure Requirement												
55.22%	WIOA Adult Program	61.0%	\$ 14,684.73	Training Expenditures	-	Training Expenditures	-	Training Expenditures	-	Training Expenditures	-	
			\$ 24,063.94	Total Expenditures		Total Expenditures		Total Expenditures				
	WIOA Dislocated Worker Program	0.0%	\$ -	Training Expenditures	-	Training Expenditures	-	Training Expenditures	-	Training Expenditures	-	
			\$ 2,528.65	Total Expenditures		Total Expenditures		Total Expenditures				
Total Contract Expenditures												
12.45%	WIOA Adult Program	17.7%	\$ 24,750.34	Expenditures	-	Expenditures	-	Expenditures	-	Expenditures	-	
			\$140,021.75	Total Contract		Total Contract		Total Contract				
	WIOA Dislocated Worker Program	3.6%	\$ 2,932.42	Expenditures	-	Expenditures	-	Expenditures	-	Expenditures	-	
			\$ 82,374.41	Total Contract		Total Contract		Total Contract				

Northern Neck Planning District 17 Data

		1st Quarter PY 24
Customer Summary Information		
Planned Number of Participants for PY		21
Total Participants Served		9
Percent of Planned		43%
Planning District 17 Total New Clients Enrolled this Quarter		0
	WIOA Adult	8
	WIOA Dislocated Worker	1
Lancaster County New Clients Enrolled this Quarter		0
	WIOA Adult	3
	WIOA Dislocated Worker	0
Northumberland County New Clients Enrolled this Quarter		0
	WIOA Adult	1
	WIOA Dislocated Worker	0
Richmond County New Clients Enrolled this Quarter		0
	WIOA Adult	4
	WIOA Dislocated Worker	1
Westmoreland County New Clients Enrolled this Quarter		0
	WIOA Adult	0
	WIOA Dislocated Worker	0

Middle Peninsula Planning District 18 Data

		1st Quarter PY 24
Customer Summary Information		
Planned Number of Participants for PY		17
Total Participants Served		7
Percent of Planned		41%
Planning District 18 Total New Clients Enrolled this Quarter		2
	WIOA Adult	7
	WIOA Dislocated Worker	0
Essex County New Clients Enrolled this Quarter		1
	WIOA Adult	4
	WIOA Dislocated Worker	0
King and Queen County New Clients Enrolled this Quarter		0
	WIOA Adult	1
	WIOA Dislocated Worker	0
King William County New Clients Enrolled this Quarter		1
	WIOA Adult	1
	WIOA Dislocated Worker	0
Mathews County New Clients Enrolled this Quarter		0
	WIOA Adult	0
	WIOA Dislocated Worker	0
Middlesex County New Clients Enrolled this Quarter		0
	WIOA Adult	1
	WIOA Dislocated Worker	0

Eastern Shore Community College WIOA Adult and Dislocated Worker													
	1st Quarter PY 24 7/1/24 - 9/30/24			2nd Quarter PY 24 10/1/24 - 12/31/24			3rd Quarter PY 24 1/1/25 - 3/31/25			4th Quarter PY 24 4/1/25 - 6/30/25			
Customer Summary Information													
Planned Number of Participants for PY	39												
Total Participants Served	13												
Percent of Planned	33%			-			-			-			
New Clients Enrolled this Quarter	3												
WIOA Adult	12												
WIOA Dislocated Worker	1												
Follow Up Information													
Total Follow-Ups Required	22												
Total Follow-Ups Completed	22												
Total Follow-Up Not Completed	0												
Employment 2nd Quarter after Exit													
WIOA Adult Program - 83.0%	100.0%	4	# employed	-		# employed	-		# employed	-		# employed	
		4	# exited										# exited
WIOA Dislocated Worker Program - 90.0%	100.0%	2	# employed	-		# employed	-		# employed	-		# employed	
		2	# exited										# exited
Employment 4th Quarter after Exit													
WIOA Adult Program - 85.0%	100.0%	4	# employed	-		# employed	-		# employed	-		# employed	
		4	# exited										# exited
WIOA Dislocated Worker Program - 85.0%	100.0%	1	# employed	-		# employed	-		# employed	-		# employed	
		1	# exited										# exited
Median Earnings 2nd Quarter after Exit													
WIOA Adult Program	\$8,000.00	Not Available	\$8,000.00	Not Available	\$8,000.00	Not Available	\$8,000.00	Not Available	\$8,000.00	Not Available	\$8,000.00	Not Available	
WIOA Dislocated Worker Program	\$10,000.00	Not Available	\$10,000.00	Not Available	\$10,000.00	Not Available	\$10,000.00	Not Available	\$10,000.00	Not Available	\$10,000.00	Not Available	
Credential Attainment within Four Quarters after Exit													
WIOA Adult Program - 75.0%	50.0%	1	# credentialed	-		# credentialed	-		# credentialed	-		# credentialed	
		2	# exited										# exited
WIOA Dislocated Worker Program - 74.0%	100.0%	1	# credentialed	-		# credentialed	-		# credentialed	-		# credentialed	
		1	# exited										# exited
Measurable Skills Gain													
WIOA Adult Program - 73.0%	-	NA	# gained	-		# gained	-		# gained	-		# gained	
		NA	# exited										# exited
WIOA Dislocated Worker Program - 70.0%	-	NA	# gained	-		# gained	-		# gained	-		# gained	
		NA	# exited										# exited
40% Minimum Training Expenditure Requirement													
74.85%	WIOA Adult Program	78.9%	\$19,930.98	Training Expenditures	-		Training Expenditures	-		Training Expenditures	-		Training Expenditures
			\$25,256.51	Total Expenditures									
	WIOA Dislocated Worker Program	25.5%	\$ 531.08	Training Expenditures	-		Training Expenditures	-		Training Expenditures	-		Training Expenditures
			\$ 2,079.94	Total Expenditures									
Total Contract Expenditures													
24.54%	WIOA Adult Program	44.5%	\$25,537.85	Expenditures	-		Expenditures	-		Expenditures	-		Expenditures
			\$57,395.21	Total Contract									
	WIOA Dislocated Worker Program	4.5%	\$ 2,539.33	Expenditures	-		Expenditures	-		Expenditures	-		Expenditures
			\$56,995.60	Total Contract									

Eastern Shore Planning District 22 Data

		1st Quarter PY 24
Customer Summary Information		
Planned Number of Participants for PY		39
Total Participants Served		12
Percent of Planned		31%
Planning District 22 Total New Clients Enrolled this Quarter		3
	WIOA Adult	11
	WIOA Dislocated Worker	1
Accomack County New Clients Enrolled this Quarter		1
	WIOA Adult	8
	WIOA Dislocated Worker	0
Northampton County New Clients Enrolled this Quarter		2
	WIOA Adult	3
	WIOA Dislocated Worker	1

Rappahannock Goodwill Industries WIOA Youth

	1st Quarter PY 24 7/1/24 - 9/30/24	2nd Quarter PY 24 10/1/24 - 12/31/24	3rd Quarter PY 24 1/1/25 - 3/31/25	4th Quarter PY 24 4/1/25 - 6/30/25				
Customer Summary Information								
Planned Number of Participants for PY	33							
Total Participants Served	14							
Percent of Planned	42%	-	-	-				
New Clients Enrolled this Quarter	1							
WIOA Youth	14							
Follow Up Information								
Total Follow-Ups Required	16							
Total Follow-Ups Completed	16							
Total Follow-Up Not Completed	0	0	0	0				
Employment 2nd Quarter after Exit								
WIOA Youth - 78.0%	75.0%	3 # employed 4 # exited	-	# employed # exited				
Employment 4th Quarter after Exit								
WIOA Youth - 80.0%	100.0%	1 # employed 1 # exited	-	# employed # exited				
Credential Attainment within Four Quarters after Exit								
WIOA Youth - 68.5%	100.0%	1 # credentialed 1 # exited	-	# credentialed # exited				
Measurable Skills Gain								
WIOA Youth - 70.0%	-	NA # gained NA # exited	-	# gained # exited				
20% Work Experience Expenditure Requirement								
63.52%	WIOA Youth	63.5%	\$ 9,417.31	Training Expenditures	-	Training Expenditures	-	Training Expenditures
			\$ 14,826.60	Total Expenditures	-	Total Expenditures	-	Total Expenditures
Total Contract Expenditures								
15.74%	WIOA Youth	15.7%	\$ 15,303.18	Expenditures	-	Expenditures	-	Expenditures
			\$ 97,229.33	Total Contract	-	Total Contract	-	Total Contract

George Washington Planning District 16 Data

		1st Quarter PY 24
Customer Summary Information		
Planned Number of Participants for PY		33
Total Participants Served		14
Percent of Planned		42%
Planning District 16 Total New Clients Enrolled this Quarter		1
	WIOA Youth	14
Spotsylvania County New Clients Enrolled this Quarter		0
	WIOA Youth	3
Stafford County New Clients Enrolled this Quarter		0
	WIOA Youth	6
Caroline County New Clients Enrolled this Quarter		0
	WIOA Youth	1
King George County New Clients Enrolled this Quarter		0
	WIOA Youth	0
City of Fredericksburg New Clients Enrolled this Quarter		1
	WIOA Youth	4

Rappahannock Community College Youth																
	1st Quarter PY 24 7/1/24 - 9/30/24				2nd Quarter PY 24 10/1/24 - 12/31/24				3rd Quarter PY 24 1/1/25 - 3/31/25				4th Quarter PY 24 4/1/25 - 6/30/25			
Customer Summary Information																
Planned Number of Participants for PY	20															
Total Participants Served	13															
Percent of Planned	65%				-				-				-			
New Clients Enrolled this Quarter	5															
WIOA Youth	13															
Follow Up Information																
Total Follow-Ups Required	11															
Total Follow-Ups Completed	11															
Total Follow-Up Not Completed	0				0				0				0			
Employment 2nd Quarter after Exit																
WIOA Youth - 78.0%	80.0%	4	# employed	-		# employed	-		# employed	-		# employed	-		# employed	
		5	# exited			# exited			# exited			# exited			# exited	
Employment 4th Quarter after Exit																
WIOA Youth - 80.0%	100.0%	2	# employed	-		# employed	-		# employed	-		# employed	-		# employed	
		2	# exited			# exited			# exited			# exited			# exited	
Credential Attainment within Four Quarters after Exit																
WIOA Youth - 68.5%	100.0%	1	# credentialed	-		# credentialed	-		# credentialed	-		# credentialed	-		# credentialed	
		1	# exited			# exited			# exited			# exited			# exited	
Measurable Skills Gain																
WIOA Youth - 70.0%	-	NA	# gained	-		# gained	-		# gained	-		# gained	-		# gained	
		NA	# exited			# exited			# exited			# exited			# exited	
20% Work Experience Expenditure Requirement																
48.44%	WIOA Youth	48.4%	\$ 9,053.34	Training Expenditures	-		Training Expenditures	-		Training Expenditures	-		Training Expenditures	-		
			\$ 18,690.90	Total Expenditures			Total Expenditures			Total Expenditures			Total Expenditures			
Total Contract Expenditures																
17.25%	WIOA Youth	17.2%	\$ 19,238.30	Expenditures	-		Expenditures	-		Expenditures	-		Expenditures	-		
			\$111,536.28	Total Contract			Total Contract			Total Contract			Total Contract			

Northern Neck Planning District 17 Data

		1st Quarter PY 24
Customer Summary Information		
Planned Number of Participants for PY		9
Total Participants Served		7
Percent of Planned		78%
Planning District 17 Total New Clients Enrolled this Quarter		2
	WIOA Youth	7
Lancaster County New Clients Enrolled this Quarter		0
	WIOA Youth	1
Northumberland County New Clients Enrolled this Quarter		0
	WIOA Youth	0
Richmond County New Clients Enrolled this Quarter		1
	WIOA Youth	4
Westmoreland County New Clients Enrolled this Quarter		1
	WIOA Youth	2

Middle Peninsula Planning District 18 Data

		1st Quarter PY 24
Customer Summary Information		
Planned Number of Participants for PY		11
Total Participants Served		6
Percent of Planned		55%
Planning District 18 Total New Clients Enrolled this Quarter		2
	WIOA Youth	6
Essex County New Clients Enrolled this Quarter		1
	WIOA Youth	3
King and Queen County New Clients Enrolled this Quarter		0
	WIOA Youth	1
King William County New Clients Enrolled this Quarter		1
	WIOA Youth	2
Mathews County New Clients Enrolled this Quarter		0
	WIOA Youth	0
Middlesex County New Clients Enrolled this Quarter		0
	WIOA Youth	0

Eastern Shore Community College Youth													
		1st Quarter PY 24 7/1/24 - 9/30/24		2nd Quarter PY 24 10/1/24 - 12/31/24		3rd Quarter PY 24 1/1/25 - 3/31/25		4th Quarter PY 24 4/1/25 - 6/30/25					
Customer Summary Information													
Planned Number of Participants for PY		32											
Total Participants Served		10											
Percent of Planned		31%		-		-		-					
New Clients Enrolled this Quarter		1											
WIOA Youth		10											
Follow Up Information													
Total Follow-Ups Required		13											
Total Follow-Ups Completed		13											
Total Follow-Up Not Completed		0		0		0		0					
Employment 2nd Quarter after Exit													
WIOA Youth - 78.0%		50.0%		1 # employed		-		# employed		-		# employed	
				2 # exited				# exited		-		# exited	
Employment 4th Quarter after Exit													
WIOA Youth - 80.0%		100.0%		4 # employed		-		# employed		-		# employed	
				4 # exited				# exited		-		# exited	
Credential Attainment within Four Quarters after Exit													
WIOA Youth - 68.5%		75.0%		3 # credentialed		-		# credentialed		-		# credentialed	
				4 # exited				# exited		-		# exited	
Measurable Skills Gain													
WIOA Youth - 70.0%		-		NA # gained		-		# gained		-		# gained	
				NA # exited				# exited		-		# exited	
20% Work Experience Expenditure Requirement													
54.84%		WIOA Youth		54.8%		\$ 9,064.47 Training Expenditures		-		Training Expenditures		-	
						\$16,527.51 Total Expenditures				Total Expenditures		-	
Total Contract Expenditures													
26.32%		WIOA Youth		26.3%		\$16,841.19 Expenditures		-		Expenditures		-	
						\$63,995.14 Total Contract				Total Contract		-	

Eastern Shore Planning District 22 Data

		1st Quarter PY 24
Customer Summary Information		
Planned Number of Participants for PY		32
Total Participants Served		10
Percent of Planned		31%
Planning District 22 Total New Clients Enrolled this Quarter		1
	WIOA Youth	10
Accomack County New Clients Enrolled this Quarter		1
	WIOA Youth	8
Northampton County New Clients Enrolled this Quarter		0
	WIOA Youth	2

1st Quarter PY 2024			
	Negotiated Level	Actual	% of Negotiated Level
Adult Measures			
Employment 2nd Quarter after Exit	83.0	87.1	105%
Employment 4th Quarter after Exit	85.0	80.1	94%
Median Earnings 2nd Quarter after Exit	\$8,000.00	NA	-
Credential Attainment within 4 Quarters after Exit	75.0	75.0	100%
Measurable Skills Gain	73.0	NA	-
Dislocated Workers Measures			
Employment 2nd Quarter after Exit	90.0	100.0	111%
Employment 4th Quarter after Exit	85.0	100.0	118%
Median Earnings 2nd Quarter after Exit	\$10,000.00	NA	-
Credential Attainment within 4 Quarters after Exit	74.0	100.0	135%
Measurable Skills Gain	70.0	NA	-
Youth Measures			
Employment 2nd Quarter after Exit	78.0	72.7	93%
Employment 4th Quarter after Exit	80.0	100.0	125%
Credential Attainment within 4 Quarters after Exit	68.5	83.3	122%
Measurable Skills Gain	70.0	NA	-

BCWDB Performance Measure Definitions

Section 116 of the Workforce Innovation and Opportunity Act (WIOA) specifies the core metrics that the Local Workforce Development Boards (LWDB) and the state will be measured against. The following Indicators of Performance are part of the performance accountability system under WIOA:

Employment 2nd Quarter after Exit

The percentage of program participants who are in unsubsidized employment during the 2nd quarter after exit from the program. **(Adult and Dislocated Workers)**
Participants in education, or training or employment in the 2nd quarter after exit. **(Youth)**

Employment 4th Quarter after Exit

The percentage of program participants who are in unsubsidized employment during the fourth quarter after exit from the program. **(Adult and Dislocated Workers)**
Participants in education, or training or employment in the 4th quarter after exit. **(Youth)**

Median Earnings 2nd Quarter after Exit

The median earnings of program participants who are in unsubsidized employment in the second quarter after exit from the program. **(Adult, Dislocated Workers, Youth)**

Credential Attainment within Four Quarters after Exit

The percentage of program participants who attain a recognized postsecondary credential, or a secondary school diploma or its recognized equivalent, during program participation or within 1 year after exit from the program. **(Adult, Dislocated Workers, Youth)**

Measurable Skills Gain

The percentage of program participants who, during a program year, are in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving measurable skill gains toward a credential or employment. **(Adult, Dislocated Worker, Youth)**

Youth Program - Transportation to Learn Grant Performance Measures

The project will be evaluated on the achievement of the following measures:

Performace Measure	Goal	Cumulative Completed
# of student participants	700	Individuals Served through hands on work experience with a singular employer: 128
		Individuals provided transportation to a career expos experience with multiple employers: 1713
# of target businesses for onsite tours	50	50
# of site visits	20	20
Percentage of Funds Expended:	Total Funds Awarded: \$25000.00	
	\$24,500.00 = 98%	

Youth Program - Outreach and Marketing Grant Performance Measures:

The project will be evaluated on the achievement of the following measures:

	Goal	Cumulative Completed
Engage Youth	600	1301
Engage Parents/Adults	100	100
Engaged Educators	50	51
Engaged Businesses	10	26
Total Tries VR		1451
Video Recording Completed	In progress, we have short samples finalizing the final product that tells the VR story	
Reservation Tool Designed	Completed – Designed and launched 3 parts.	
Outreach Materials Developed	Completed – Designed and printed career exploration flyer.	
BCWDB/One-Stop Staff Trained	3/3 Center staff trained	
Percentage of Funds Expended:	Total Funds Awarded: \$25000.00 \$25,000.00 = 100%	

BCWDB PY 24 – 25 1st Quarter Success Stories

Rappahannock Goodwill Industries Success Story – George Washington

Shapell came to the American Job Center/Virginia Career Works Fredericksburg Center to inquire about the WIOA Adult program. Upon entering the program, Shapell was homeless and working full time as a Personal Care Attendant. Shapell requested the assistance of the WIOA program to obtain a Certified Nursing Assistant (CNA) license to increase her income and advance in the health care industry.

Shapell completed her training at Career Nursing Academy and obtained her CNA license on August 6, 2024. After obtaining the CNA license, Shapell's current employer, Surpassion Health Care, increased her wage from \$15 per hour to \$16.50 per hour. Shapell continues to work with WIOA staff to submit applications to achieve her goal of obtaining employment in a hospital setting.

Rappahannock Community College Success Story – Northern Neck

James came to RCC in May 2022 to inquire about services. He was a recently released offender after 20 years of incarceration. He thought he might like to take welding classes. James realized that his career options were limited, but he was determined to make the right choices with this new beginning. He had enrolled in a re-entry program with the Department of Corrections. However, they had not considered his Selective Services registration. He contacted Selective Services and was assisted by a great representative who quickly sent him his status information letter. He soon completed all paperwork and was enrolled in WIOA. He started his first class in June 2022. He earned credentials in SMAW and GMAW welding. Then, unfortunately, the welding lab was closed for a ventilation upgrade. Finally, in July 2023, he was able to resume welding classes. He completed 2 more classes and earned a total of 5 credentials. James is working as a welder. He is doing well professionally and personally. His accomplishments allow him to support his family, which now includes a 9-month-old son. Congratulations and best of luck, James!

Rappahannock Community College Success Story – Middle Peninsula

In August 2023, Wanda applied to WIOA and was determined eligible as an Adult. She had been a chef/cook for 17 years and, more recently, a PCA. However, as a single mother, Wanda needed to be able to support herself and her daughter. She was interested in pursuing healthcare. She was enrolled in the medication aide program in August 2023, completed her training in September 2023 and earned her license in February 2024. Meanwhile, Wanda began training in the PCT (Patient Care Technician) program in October 2023. She completed that training in February 2024 and earned 2 credentials. In March 2024, she passed her clinical medical assistant exam, and in June, she passed her nurse aide exam. She applied for jobs and recently started working as a PCT. She recently told me that she probably loves her job too much! She works so many hours and enjoys every minute. In addition to loving her job, she is earning significant income and benefits. I encourage her to pursue other healthcare options that are available to her. Congratulations, Wanda!

Eastern Shore Community College Success Stories – Eastern Shore

Story #1

Letisha was struggling to make tuition payments for her RN training program at ECPI. With only two classes to go before completion, Letisha recognized that she would not be able to come up with the tuition money. Her money was covering household expenses and no matter how hard she tried to rearrange her budget, she could not afford the classes. Letisha worked full-time while going to school full-time and was determined to put her daughter through college as well. Letisha did not want to give up, but she felt herself getting anxious that the training would go on, but she would not be a part of it. That's until someone told Letisha about the WIOA program at Eastern Shore Community College. Letisha called to inquire and an appointment was scheduled. Letisha met with WIOA Adult eligibility case manager Towannia. Letisha provided all the verification documentation needed to complete her application. Letisha was approved for training and participated in ECPI's RN pinning ceremony on September 29, 2024. Letisha was so thankful for her case manager's assistance and support. Letisha is currently working as an LPN at a mental health facility. She anticipates taking her state boards soon. Letisha stated she will receive a promotion and a bonus when she passes the RN state board examination. Letisha's goal is to become a RN supervisor at her current workplace, and to continue to do what she loves best, caring for others. Letisha is a hard worker and a WIOA winner!

Story #2

Cornell was laid off from Bayshore Concrete where he worked as a broiler technician in the maintenance department. Having worked at the site for the majority of his adult life, Cornell had no idea how he would make it financially as his skills were specialized to that industry. After hearing the information presented at a Rapid response meeting, he decided to check out the workforce program. He came to Eastern Shore Community College and enrolled in HVAC training. Cornell earned all the HVAC certifications offered in the class. A week or so after completing training he read a newspaper article stating Bayshore Concrete had restructured and reapplied for his former position. This time, with an HVAC certification card in hand. He was rehired immediately and his HVAC certification placed him at a much higher hourly pay rate. Without the pressure of not having enough income to sustain his financial obligations behind him, Cornell managed well, and was content as well as fulfilled. His family was thankful for the hard work and diligence he demonstrated while in training. Today, Cornell is retired after working for Bayshore Concrete 32.5 years. He still uses the skills he learned in HVAC training to help family and friends when they need him. He is thankful for his time at Eastern Shore Community College's workforce program that helped turn a dark time in his life into a bright future.

Rappahannock Goodwill Industries Youth Success Story – George Washington

Amanda entered the WIOA Youth program with a goal to obtain employment in the childcare industry after she received her high school diploma. Amanda had no previous paid Work Experience (WEX) and she wanted to participate in a WEX. Prior to starting her WEX, Amanda completed the GCF Job Success and Money Basics work readiness skills training. Afterwards, Amanda participated in a WEX at the RGI Goodwill store to further enhance her work skills. Amanda received her high school diploma in May 2024. On August 19, 2024, Amanda then went on to secure a part time Teacher Aide position at Learning Paths Academy earning \$14 an hour.

Rappahannock Community College Youth Success Story – Northern Neck

21-year-old Jim expressed interest in learning computer repair. He was determined eligible as a youth student and was enrolled in WIOA, with a referral from DARS. It was decided that the best place to start training was with a work experience. One of the local computer repair businesses agreed to a work experience, starting with soft skills and gradually learning repairs. The business owner was very pleased with Jim's progress and, after a few months, recommended that Jim get certified and take CompTIA training, which he did. However, this was probably not the best recommendation. Jim attended the classes but had difficulty with the exam. He decided he would start a business of his own, not realizing what is actually involved in owning a business. Months went by and reality hit again. He met with DARS and chose to attend Wilson Training Center in September 2023 for a vocational evaluation. He did not test well enough in IT but did very well with auto mechanic. In August 2024, Jim requested to go back to Wilson Training Center for additional evaluations. His DARS case manager suggested that he attend the job readiness program. They can likely assist with getting his driver's license, as well. Is success always measured with certificates and credentials? No. Success comes in other forms, such as turning failures into successes. One way to turn failures into successes is to seek feedback and support. In doing so, this can help improve performance, gain new perspectives and find new solutions. Jim has done this. He is dedicated and determined and is "figuring it out". He realizes he needs to engage in training more suited to other interests and talents. In turning negatives to positives, Jim is on the right track to a new beginning. Best of luck!

Rappahannock Community College Youth Success Story – Middle Peninsula

Jennifer was a 2023 high school graduate and a new mother. She worked in a daycare center but wanted to gain skills to transition to the medical field. Her best option was to enroll in the PCT (Patient Care Technician) program. This program offers 2 credentials, including nurse aide certification and clinical medical assistant certification. At that time, PCT was a pilot program, and funding was provided through a designated grant that had been awarded to the college. However, Jennifer needed supportive services, such as uniforms, to assist her in training. She was enrolled in WIOA and in the PCT program in October 2023 and successfully completed the program in February 2024. She passed her nurse aide exam in May 2024 and plans to take her clinical medical assistant exam in October. Her goal is to enroll in the LPN program at RCC. In the meantime, Jennifer has expressed interest in participating in the Champs (Career Help and Mentoring for Parenting Students) program. This program will offer support and interaction with other parenting students. She will have access to great resources, career coaching and social connections. Congratulations, Jennifer, on your success and best of luck as you continue your journey!

Eastern Shore Community College Youth Success Stories – Eastern Shore

Ruth is a WIOA out-of-school youth participant. Ruth loves the beauty industry! She began her journey at Eastern Shore Community College in the hair braiding and weaving class and earned her certification. From there she was accepted as a cosmetology student at the Eastern Shore Academy of Cosmetology (ESAC). While there, Ruth earned certifications in brow lamination, eye lash extensions, make-up application, nail technician, hair cutting, and hair coloring. Ruth graduated from ESAC and in addition to all the aforementioned certifications, she is a state licensed cosmetologist certified to provide services in hair, skin, and nails. Ruth works as a cosmetologist with a wall filled with beauty industry certifications that afford her the opportunity to provide any array of services to customers seeking to change up their style. It's never another boring day at work for Ruth. Ruth works full-time at Verve by Hannah Lynn Hair on Chincoteague Island. If you are in the area, check her out, but be sure to schedule an appointment first because Ruth has clients standing in line waiting to be transformed. Ruth's chair is never empty and that's what we call an in-demand career, and a career pathways success. Don't you love it? We sure do, and we celebrate Ruth's accomplishments!