

**DRAFT
AGENDA**

**Bay Consortium Workforce Development Board, Inc.
Performance and Accountability Committee
Tuesday, January 18, 2022
10:00 A.M.**

- I. Call to Order
- II. Roll Call
- III. Public Input
- IV. Approval of Meeting Notes from October 19, 2021 Meeting
- V. New Business
 - A. Quarterly Reports [WIOA Section 134, Section 503, Section 116; TEGL 11-19, TEGL 14-15, TEGL10-16, TEGL 19-16, TEGL03-17, TEGL 06-17; OMB No. 1205-1526, OMB No. 1205-0521, OMB No. 1205-0522; Public Law 103-62; 107 Stat. 285; Public Law 111-352; 124 Stat. 3866; 20 CFR parts 676, 677, and 678 and 34 CFR parts 361 and 463; Code of Virginia §2.2-2472.2 Virginia Board of Workforce Development Policy 404-01]
- VI. Old Business
- VII. Other Topics for discussion
- VIII. Adjournment

Bay Consortium Workforce Development Board, Inc.
Performance and Accountability Committee Meeting
Draft Minutes
Tuesday, October 19, 2021
10:00 A.M.

The Performance and Accountability Committee met Tuesday, October 19, 2021 via Zoom.

Call to Order: Vanesa Livingstone called the committee meeting to order at 10 a.m.

Roll Call: Present were Gary Wilson and Vanesa Livingstone. Not present was Steve Goodall, Sara Carroll, and Bridgett Landess. In addition, present were Jackie Davis, Steven Golas and Katlyn Moss. A quorum was present.

Public Input: There was no public input.

Approval of Minutes: A motion was made to approve the minutes from the July 15, 2021 meeting, which was seconded and approved.

New Business: Steven Golas went over the quarterly reports. Jackie Davis noted that a meeting would be taking place to discuss more streamlined outreach in the Planning District 16 area. After reviewing the reports, the committee requested a corrective action plan from Eastern Shore Community College on the 40% Minimum Training Expenditure Requirement. Jackie Davis requested that Steven Golas conduct a technical assistance session on Measurable Skills Gain. Jackie Davis reviewed the 40% Minimum Training Expenditure Requirement Policy, which would include case management costs, but recommended tracking closely the number of clients served to make sure they do not decrease.

Old Business: Jackie Davis reviewed the new Strategic Plan Evaluation with members. A discussion was held on the importance of a Business Services person.

Other Items for Discussion: Jackie Davis noted that the next Board meeting would be November 10, 2021 at 9 a.m. as a joint CLEO meeting, with Strategic Planning from 10 a.m. to 2 p.m. She also noted that Conflict of Interest Forms should be completed and returned for monitoring purposes.

There being no further business, the meeting was adjourned at 10:55 a.m.

Respectfully submitted,
Katlyn Moss

Rappahannock Goodwill Industries WIOA Adult and Dislocated Worker

		1st Quarter PY 21 7/1/21 - 9/30/21		2nd Quarter PY 21 10/1/21 - 12/31/21		3rd Quarter PY 21 1/1/22 - 3/31/22		4th Quarter PY 21 4/1/22 - 6/30/22	
Customer Summary Information									
Planned Number of Participants for PY		100		100					
Total Participants Served		36		45					
Percent of Planned		36%		45%		-		-	
New Clients Enrolled this Quarter		4		9					
WIOA Adult		26		33					
WIOA Dislocated Worker		10		12					
Follow Up Information									
Total Follow-Ups Required		37		36					
Total Follow-Ups Completed		37		36					
Total Follow-Up Not Completed		0		0		0		0	
Employment 2nd Quarter after Exit									
WIOA Adult Program - 82.6%		58.3%	7 # employed 12 # exited	33.3%	1 # employed 3 # exited	-	# employed # exited	-	# employed # exited
WIOA Dislocated Worker Program - 85%		50.0%	3 # employed 6 # exited	100.0%	1 # employed 1 # exited	-	# employed # exited	-	# employed # exited
Employment 4th Quarter after Exit									
WIOA Adult Program - 85%		77.8%	7 # employed 9 # exited	100.0%	3 # employed 3 # exited	-	# employed # exited	-	# employed # exited
WIOA Dislocated Worker Program - 90%		40.0%	2 # employed 5 # exited	100.0%	6 # employed 6 # exited	-	# employed # exited	-	# employed # exited
Median Earnings 2nd Quarter after Exit									
WIOA Adult Program		\$6,000.00	Not Available	\$6,000.00	Not Available	\$6,000.00		\$6,000.00	
WIOA Dislocated Worker Program		\$8,700.00	Not Available	\$8,700.00	Not Available	\$8,700.00		\$8,700.00	
Credential Attainment within Four Quarters after Exit									
WIOA Adult Program - 74%		77.8%	7 # credentialed 9 # exited	66.7%	2 # credentialed 3 # exited	-	# credentialed # exited	-	# credentialed # exited
WIOA Dislocated Worker Program - 70%		60.0%	3 # credentialed 5 # exited	50.0%	3 # credentialed 6 # exited	-	# credentialed # exited	-	# credentialed # exited
Measurable Skills Gain									
WIOA Adult Program - 70.2%		25.0%	6 # gained 24 # exited	58.1%	18 # gained 31 # exited	-	# gained # exited	-	# gained # exited
WIOA Dislocated Worker Program - 69.8%		40.0%	4 # gained 10 # exited	58.3%	7 # gained 12 # exited	-	# gained # exited	-	# gained # exited
45.51%									
WIOA Adult Program		57.5%	\$ 17,550.04 Training Expenditures \$ 30,506.76 Total Expenditures	59.3%	\$ 49,135.96 Training Expenditures \$ 82,810.73 Total Expenditures	-	Training Expenditures Total Expenditures	-	Training Expenditures Total Expenditures
WIOA Dislocated Worker Program		0.0%	\$ - Training Expenditures \$ 11,194.71 Total Expenditures	12.8%	\$ 4,500.00 Training Expenditures \$ 35,042.98 Total Expenditures	-	Training Expenditures Total Expenditures	-	Training Expenditures Total Expenditures
40.04%									
WIOA Adult Program		25.6%	\$ 30,998.86 Expenditures \$121,056.20 Total Contract	69.6%	\$ 84,287.03 Expenditures \$121,056.20 Total Contract	-	Expenditures Total Contract	-	Expenditures Total Contract
WIOA Dislocated Worker Program		6.5%	\$ 11,936.57 Expenditures \$182,495.92 Total Contract	20.4%	\$ 37,268.56 Expenditures \$182,495.92 Total Contract	-	Expenditures Total Contract	-	Expenditures Total Contract

George Washington Planning District 16 Data

		2nd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		100
Total Participants Served		39
Percent of Planned		39%
Planning District 16 Total New Clients Enrolled this Quarter		9
	WIOA Adult	29
	WIOA Dislocated Worker	10
Spotsylvania County New Clients Enrolled this Quarter		4
	WIOA Adult	13
	WIOA Dislocated Worker	3
Stafford County New Clients Enrolled this Quarter		2
	WIOA Adult	4
	WIOA Dislocated Worker	4
Caroline County New Clients Enrolled this Quarter		1
	WIOA Adult	4
	WIOA Dislocated Worker	1
King George County New Clients Enrolled this Quarter		1
	WIOA Adult	2
	WIOA Dislocated Worker	1
City of Fredericksburg New Clients Enrolled this Quarter		1
	WIOA Adult	6
	WIOA Dislocated Worker	1

Rappahannock Community College WIOA Adult and Dislocated Worker

		1st Quarter PY 21 7/1/21 - 9/30/21		2nd Quarter PY 21 10/1/21 - 12/31/21		3rd Quarter PY 21 1/1/22 - 3/31/22		4th Quarter PY 21 4/1/22 - 6/30/22	
Customer Summary Information									
Planned Number of Participants for PY		63		63					
Total Participants Served		41		47					
Percent of Planned		65%		75%		-		-	
New Clients Enrolled this Quarter		11		6					
WIOA Adult		40		46					
WIOA Dislocated Worker		1		1					
Follow Up Information									
Total Follow-Ups Required		59		67					
Total Follow-Ups Completed		59		67					
Total Follow-Up Not Completed		0		0		0		0	
Employment 2nd Quarter after Exit									
WIOA Adult Program - 82.6%		66.7%	6 # employed	76.5%	13 # employed	-	# employed	-	# employed
			9 # exited		17 # exited		# exited		# exited
WIOA Dislocated Worker Program - 85%		100.0%	1 # employed	-	0 # employed	-	# employed	-	# employed
			1 # exited		0 # exited		# exited		# exited
Employment 4th Quarter after Exit									
WIOA Adult Program - 85%		90.0%	18 # employed	85.7%	6 # employed	-	# employed	-	# employed
			20 # exited		7 # exited		# exited		# exited
WIOA Dislocated Worker Program - 90%		100.0%	3 # employed	-	0 # employed	-	# employed	-	# employed
			3 # exited		0 # exited		# exited		# exited
Median Earnings 2nd Quarter after Exit									
WIOA Adult Program		\$6,000.00	Not Available	\$6,000.00	Not Available	\$6,000.00		\$6,000.00	
WIOA Dislocated Worker Program		\$8,700.00	Not Available	\$8,700.00	Not Available	\$8,700.00		\$8,700.00	
Credential Attainment within Four Quarters after Exit									
WIOA Adult Program - 74%		95.0%	19 # credentialed	85.7%	6 # credentialed	-	# credentialed	-	# credentialed
			20 # exited		7 # exited		# exited		# exited
WIOA Dislocated Worker Program - 70%		100.0%	3 # credentialed	-	0 # credentialed	-	# credentialed	-	# credentialed
			3 # exited		0 # exited		# exited		# exited
Measurable Skills Gain									
WIOA Adult Program - 70.2%		34.4%	11 # gained	59.5%	25 # gained	-	# gained	-	# gained
			32 # exited		42 # exited		# exited		# exited
WIOA Dislocated Worker Program - 69.8%		100.0%	1 # gained	100.0%	1 # gained	-	# gained	-	# gained
			1 # exited		1 # exited		# exited		# exited
40% Minimum Training Expenditure Requirement									
45.60%	WIOA Adult Program		\$ 20,190.56	Training Expenditures	62.9%	\$ 39,912.56	Training Expenditures	-	Training Expenditures
			\$ 34,206.03	Total Expenditures		\$ 63,448.04	Total Expenditures		Total Expenditures
	WIOA Dislocated Worker Program		\$ -	Training Expenditures	0.0%	\$ -	Training Expenditures	-	Training Expenditures
			\$ 14,440.73	Total Expenditures		\$ 24,070.24	Total Expenditures		Total Expenditures
Total Contract Expenditures									
39.26%	WIOA Adult Program		\$ 34,667.91	Expenditures	57.1%	\$ 64,833.68	Expenditures	-	Expenditures
			\$113,618.12	Total Contract		\$113,618.12	Total Contract		Total Contract
	WIOA Dislocated Worker Program		\$ 14,914.15	Expenditures	21.9%	\$ 25,490.50	Expenditures	-	Expenditures
			\$116,458.82	Total Contract		\$116,458.82	Total Contract		Total Contract

Northern Neck Planning District 17 Data

		2nd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		34
Total Participants Served		18
Percent of Planned		53%
Planning District 17 Total New Clients Enrolled this Quarter		2
	WIOA Adult	18
	WIOA Dislocated Worker	0
Lancaster County New Clients Enrolled this Quarter		0
	WIOA Adult	4
	WIOA Dislocated Worker	0
Northumberland County New Clients Enrolled this Quarter		0
	WIOA Adult	5
	WIOA Dislocated Worker	0
Richmond County New Clients Enrolled this Quarter		2
	WIOA Adult	5
	WIOA Dislocated Worker	0
Westmoreland County New Clients Enrolled this Quarter		0
	WIOA Adult	4
	WIOA Dislocated Worker	0

Middle Peninsula Planning District 18 Data

		2nd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		29
Total Participants Served		18
Percent of Planned		62%
Planning District 18 Total New Clients Enrolled this Quarter		2
	WIOA Adult	16
	WIOA Dislocated Worker	2
Essex County New Clients Enrolled this Quarter		0
	WIOA Adult	5
	WIOA Dislocated Worker	1
King and Queen County New Clients Enrolled this Quarter		0
	WIOA Adult	1
	WIOA Dislocated Worker	0
King William County New Clients Enrolled this Quarter		0
	WIOA Adult	1
	WIOA Dislocated Worker	0
Mathews County New Clients Enrolled this Quarter		0
	WIOA Adult	0
	WIOA Dislocated Worker	0
Middlesex County New Clients Enrolled this Quarter		2
	WIOA Adult	9
	WIOA Dislocated Worker	1

Eastern Shore Community College WIOA Adult and Dislocated Worker

		1st Quarter PY 21 7/1/21 - 9/30/21		2nd Quarter PY 21 10/1/21 - 12/31/21		3rd Quarter PY 21 1/1/22 - 3/31/22		4th Quarter PY 21 4/1/22 - 6/30/22	
Customer Summary Information									
Planned Number of Participants for PY		32		32					
Total Participants Served		24		28					
Percent of Planned		75%		88%		-		-	
New Clients Enrolled this Quarter		2		4					
	WIOA Adult	21		24					
	WIOA Dislocated Worker	3		4					
Follow Up Information									
Total Follow-Ups Required		28		24					
Total Follow-Ups Completed		28		24					
Total Follow-Up Not Completed		0		0		0		0	
Employment 2nd Quarter after Exit									
	WIOA Adult Program - 82.6%	100.0%	7 # employed	100.0%	3 # employed	-	# employed	-	# employed
			7 # exited		3 # exited		# exited		# exited
	WIOA Dislocated Worker Program - 85%	100.0%	1 # employed	-	0 # employed	-	# employed	-	# employed
			1 # exited		0 # exited		# exited		# exited
Employment 4th Quarter after Exit									
	WIOA Adult Program - 85%	80.0%	4 # employed	75.0%	3 # employed	-	# employed	-	# employed
			5 # exited		4 # exited		# exited		# exited
	WIOA Dislocated Worker Program - 90%	-	0 # employed	100.0%	1 # employed	-	# employed	-	# employed
			0 # exited		1 # exited		# exited		# exited
Median Earnings 2nd Quarter after Exit									
	WIOA Adult Program	\$6,000.00	Not Available	\$6,000.00	Not Available	\$6,000.00		\$6,000.00	
	WIOA Dislocated Worker Program	\$8,700.00	Not Available	\$8,700.00	Not Available	\$8,700.00		\$8,700.00	
Credential Attainment within Four Quarters after Exit									
	WIOA Adult Program - 74%	20.0%	1 # credentialed	66.7%	2 # credentialed	-	# credentialed	-	# credentialed
			5 # exited		3 # exited		# exited		# exited
	WIOA Dislocated Worker Program - 70%	-	0 # credentialed	100.0%	1 # credentialed	-	# credentialed	-	# credentialed
			0 # exited		1 # exited		# exited		# exited
Measurable Skills Gain									
	WIOA Adult Program - 70.2%	14.3%	3 # gained	52.2%	12 # gained	-	# gained	-	# gained
			21 # exited		23 # exited		# exited		# exited
	WIOA Dislocated Worker Program - 69.8%	0.0%	0 # gained	25.0%	1 # gained	-	# gained	-	# gained
			3 # exited		4 # exited		# exited		# exited
40% Minimum Training Expenditure Requirement									
31.22%	WIOA Adult Program	0.0%	\$ - Training Expenditures	50.3%	\$ 12,967.60 Training Expenditures	-	Training Expenditures	-	Training Expenditures
			\$ 7,352.26 Total Expenditures		\$ 25,768.57 Total Expenditures		Total Expenditures		Total Expenditures
	WIOA Dislocated Worker Program	0.0%	\$ - Training Expenditures	8.2%	\$ 1,754.00 Training Expenditures	-	Training Expenditures	-	Training Expenditures
			\$ 12,304.68 Total Expenditures		\$ 21,383.81 Total Expenditures		Total Expenditures		Total Expenditures
Total Contract Expenditures									
33.96%	WIOA Adult Program	11.0%	\$ 7,818.59 Expenditures	36.9%	\$ 26,635.57 Expenditures	-	Expenditures	-	Expenditures
			\$ 71,054.15 Total Contract		\$ 72,236.15 Total Contract		Total Contract		Total Contract
	WIOA Dislocated Worker Program	17.8%	\$ 12,770.93 Expenditures	31.0%	\$ 22,246.50 Expenditures	-	Expenditures	-	Expenditures
			\$ 71,688.96 Total Contract		\$ 71,688.96 Total Contract		Total Contract		Total Contract

Eastern Shore Planning District 22 Data

		2nd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		32
Total Participants Served		26
Percent of Planned		81%
Planning District 22 Total New Clients Enrolled this Quarter		3
	WIOA Adult	23
	WIOA Dislocated Worker	3
Accomack County New Clients Enrolled this Quarter		3
	WIOA Adult	21
	WIOA Dislocated Worker	1
Northampton County New Clients Enrolled this Quarter		0
	WIOA Adult	2
	WIOA Dislocated Worker	2

Rappahannock Goodwill Industries WIOA Youth

		1st Quarter PY 21 7/1/21 - 9/30/21		2nd Quarter PY 21 10/1/21 - 12/31/21		3rd Quarter PY 21 1/1/22 - 3/31/22		4th Quarter PY 21 4/1/22 - 6/30/22		
Customer Summary Information										
Planned Number of Participants for PY		57		57						
Total Participants Served		10		11						
Percent of Planned		18%		19%		-		-		
New Clients Enrolled this Quarter		0		1						
WIOA Youth		10		11						
Follow Up Information										
Total Follow-Ups Required		25		25						
Total Follow-Ups Completed		25		25						
Total Follow-Up Not Completed		0		0		0		0		
Employment 2nd Quarter after Exit										
WIOA Youth - 77.3%		50.0%		100.0%		-		-		
		1 # employed		5 # employed						
		2 # exited		5 # exited						
Employment 4th Quarter after Exit										
WIOA Youth - 62.8%		66.7%		100.0%		-		-		
		6 # employed		7 # employed						
		9 # exited		7 # exited						
Credential Attainment within Four Quarters after Exit										
WIOA Youth - 70%		50.0%		66.7%		-		-		
		1 # credentialed		2 # credentialed						
		2 # exited		3 # exited						
Measurable Skills Gain										
WIOA Youth - 69.1%		0.0%		0.0%		-		-		
		0 # gained		0 # gained						
		7 # exited		9 # exited						
20% Work Experience Expenditure Requirement										
34.10%	WIOA Youth		38.1%		34.1%		-		-	
			\$ 3,229.10 Training Expenditures		\$ 10,422.70 Training Expenditures					
		\$ 8,470.82 Total Expenditures		\$ 30,567.14 Total Expenditures						
Total Contract Expenditures										
28.51%	WIOA Youth		8.2%		28.5%		-		-	
			\$ 9,214.82 Expenditures		\$ 31,995.14 Expenditures					
		\$ 112,211.73 Total Contract		\$ 112,211.73 Total Contract						

George Washington Planning District 16 Data

		2nd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		57
Total Participants Served		11
Percent of Planned		19%
Planning District 16 Total New Clients Enrolled this Quarter		1
	WIOA Youth	10
Spotsylvania County New Clients Enrolled this Quarter		0
	WIOA Youth	4
Stafford County New Clients Enrolled this Quarter		1
	WIOA Youth	3
Caroline County New Clients Enrolled this Quarter		0
	WIOA Youth	0
King George County New Clients Enrolled this Quarter		0
	WIOA Youth	1
City of Fredericksburg New Clients Enrolled this Quarter		0
	WIOA Youth	2

Rappahannock Community College

	1st Quarter PY 21 7/1/21 - 9/30/21	2nd Quarter PY 21 10/1/21 - 12/31/21	3rd Quarter PY 21 1/1/22 - 3/31/22	4th Quarter PY 21 4/1/22 - 6/30/22							
Customer Summary Information											
Planned Number of Participants for PY	34	34									
Total Participants Served	15	15									
Percent of Planned	44%	44%	-	-							
New Clients Enrolled this Quarter	5	0									
WIOA Youth	15	15									
Follow Up Information											
Total Follow-Ups Required	31	34									
Total Follow-Ups Completed	31	34									
Total Follow-Up Not Completed	0	0	0	0							
Employment 2nd Quarter after Exit											
WIOA Youth - 77.3%	100.0%	54.2%	-	-							
	2	13	-	-							
	2	24	-	-							
	# employed	# employed	# employed	# employed							
	# exited	# exited	# exited	# exited							
Employment 4th Quarter after Exit											
WIOA Youth - 62.8%	100.0%	-	-	-							
	4	0	-	-							
	4	0	-	-							
	# employed	# employed	# employed	# employed							
	# exited	# exited	# exited	# exited							
Credential Attainment within Four Quarters after Exit											
WIOA Youth - 70%	75.0%	-	-	-							
	3	0	-	-							
	4	0	-	-							
	# credentialed	# credentialed	# credentialed	# credentialed							
	# exited	# exited	# exited	# exited							
Measurable Skills Gain											
WIOA Youth - 69.1%	50.0%	90.9%	-	-							
	5	10	-	-							
	10	11	-	-							
	# gained	# gained	# gained	# gained							
	# exited	# exited	# exited	# exited							
20% Work Experience Expenditure Requirement											
33.57%	WIOA Youth	33.6%	\$ 8,600.53	Training Expenditures	33.0%	\$ 10,052.94	Training Expenditures	-	Training Expenditures	-	Training Expenditures
			\$ 25,619.40	Total Expenditures		\$ 30,481.72	Total Expenditures		Total Expenditures		
Total Contract Expenditures											
25.72%	WIOA Youth	25.7%	\$ 28,302.84	Expenditures	28.9%	\$ 31,823.50	Expenditures	-	Expenditures	-	Expenditures
			\$ 110,021.16	Total Contract		\$110,021.16	Total Contract		Total Contract		

Northern Neck Planning District 17 Data

		2nd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		16
Total Participants Served		5
Percent of Planned		31%
Planning District 17 Total New Clients Enrolled this Quarter		0
	WIOA Youth	5
Lancaster County New Clients Enrolled this Quarter		0
	WIOA Youth	1
Northumberland County New Clients Enrolled this Quarter		0
	WIOA Youth	1
Richmond County New Clients Enrolled this Quarter		0
	WIOA Youth	1
Westmoreland County New Clients Enrolled this Quarter		0
	WIOA Youth	2

Middle Peninsula Planning District 18 Data

		2nd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		18
Total Participants Served		7
Percent of Planned		39%
Planning District 18 Total New Clients Enrolled this Quarter		0
	WIOA Youth	7
Essex County New Clients Enrolled this Quarter		0
	WIOA Youth	1
King and Queen County New Clients Enrolled this Quarter		0
	WIOA Youth	0
King William County New Clients Enrolled this Quarter		0
	WIOA Youth	6
Mathews County New Clients Enrolled this Quarter		0
	WIOA Youth	0
Middlesex County New Clients Enrolled this Quarter		0
	WIOA Youth	0

Eastern Shore Community College

		1st Quarter PY 21 7/1/21 - 9/30/21			2nd Quarter PY 21 10/1/21 - 12/31/21				3rd Quarter PY 21 1/1/22 - 3/31/22				4th Quarter PY 21 4/1/22 - 6/30/22	
Customer Summary Information														
Planned Number of Participants for PY		15			15									
Total Participants Served		6			6									
Percent of Planned		40%			40%				-				-	
New Clients Enrolled this Quarter		2			0									
	WIOA Youth	6			6									
Follow Up Information														
Total Follow-Ups Required		5			4									
Total Follow-Ups Completed		5			4									
Total Follow-Up Not Completed		0			0				0				0	
Employment 2nd Quarter after Exit														
	WIOA Youth - 77.3%	100.0%	1	# employed	100.0%	1	# employed	-		# employed	-		# employed	
			1	# exited		1	# exited			# exited			# exited	
Employment 4th Quarter after Exit														
	WIOA Youth - 62.8%	75.0%	3	# employed	83.3%	5	# employed	-		# employed	-		# employed	
			4	# exited		6	# exited			# exited			# exited	
Credential Attainment within Four Quarters after Exit														
	WIOA Youth - 70%	0.0%	0	# credentialed	60.0%	3	# credentialed	-		# credentialed	-		# credentialed	
			2	# exited		5	# exited			# exited			# exited	
Measurable Skills Gain														
	WIOA Youth - 69.1%	0.0%	0	# gained	16.7%	1	# gained	-		# gained	-		# gained	
			6	# exited		6	# exited			# exited			# exited	
20% Work Experience Expenditure Requirement														
34.69%	WIOA Youth	40.0%	\$ 6,102.98	Training Expenditures	34.7%	\$ 9,974.63	Training Expenditures	-		Training Expenditures	-		Training Expenditures	
			\$ 15,257.45	Total Expenditures		\$ 28,753.61	Total Expenditures			Total Expenditures		Total Expenditures		
Total Contract Expenditure Requirement														
40.50%	WIOA Youth	21.5%	\$ 15,747.59	Training Expenditures	40.5%	\$ 29,668.88	Training Expenditures	-		Training Expenditures	-		Training Expenditures	
			\$ 73,247.71	Total Expenditures		\$ 73,247.71	Total Expenditures			Total Expenditures		Total Expenditures		

Eastern Shore Planning District 22 Data

		2nd Quarter PY 21
Customer Summary Information		
Planned Number of Participants for PY		15
Total Participants Served		6
Percent of Planned		40%
Planning District 22 Total New Clients Enrolled this Quarter		0
	WIOA Youth	6
Accomack County New Clients Enrolled this Quarter		0
	WIOA Youth	6
Northampton County New Clients Enrolled this Quarter		0
	WIOA Youth	0

2nd Quarter PY 2021

	Negotiated		% of Negotiated	
Adult Measures	Level	Actual	Level	Status
Employment 2nd Quarter after Exit	82.6	73.9	89%	FTM
Employment 4th Quarter after Exit	85.0	85.7	101%	E
Median Earnings 2nd Quarter after Exit	\$6,000.00	NA	-	NA
Credential Attainment within 4 Quarters after Exit	74.0	76.9	104%	E
Measurable Skills Gain	70.2	57.3	82%	
 Dislocated Workers Measures				
Employment 2nd Quarter after Exit	85.0	100.0	118%	E
Employment 4th Quarter after Exit	85.0	100.0	118%	E
Median Earnings 2nd Quarter after Exit	\$8,700.00	NA	-	NA
Credential Attainment within 4 Quarters after Exit	70.0	71.4	102%	E
Measurable Skills Gain	69.8	52.9	76%	
 Youth Measures				
Employment 2nd Quarter after Exit	77.3	63.3	82%	FTM
Employment 4th Quarter after Exit	62.8	92.3	147%	E
Credential Attainment within 4 Quarters after Exit	70.0	75.0	107%	E
Measurable Skills Gain	69.1	42.3	61%	

BCWDB Performance Measure Definitions

Section 116 of the Workforce Innovation and Opportunity Act (WIOA) specifies the core metrics that the Local Workforce Development Boards (LWDB) and the state will be measured against. The following Indicators of Performance are part of the performance accountability system under WIOA:

Employment 2nd Quarter after Exit

The percentage of program participants who are in unsubsidized employment during the 2nd quarter after exit from the program. **(Adult and Dislocated Workers)**
Participants in education, or training or employment in the 2nd quarter after exit. **(Youth)**

Employment 4th Quarter after Exit

The percentage of program participants who are in unsubsidized employment during the fourth quarter after exit from the program. **(Adult and Dislocated Workers)**
Participants in education, or training or employment in the 4th quarter after exit. **(Youth)**

Median Earnings 2nd Quarter after Exit

The median earnings of program participants who are in unsubsidized employment in the second quarter after exit from the program. **(Adult, Dislocated Workers, Youth)**

Credential Attainment within Four Quarters after Exit

The percentage of program participants who attain a recognized postsecondary credential, or a secondary school diploma or its recognized equivalent, during program participation or within 1 year after exit from the program. **(Adult, Dislocated Workers, Youth)**

Measurable Skills Gain

The percentage of program participants who, during a program year, are in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving measurable skill gains toward a credential or employment. **(Adult, Dislocated Worker, Youth)**

		1st Quarter PY 21		2nd Quarter PY 21		NDWG Grant Total		
National Dislocated Worker Grant Logistics Training								
(9) Participants	CDL Training	0.0%	\$ -	NDWG Expenditures	8.0%	\$ 4,000.00	NDWG Expenditures	
			\$ 50,085.80	Total Contract		\$ 50,085.80	Total Contract	28.0%
							\$ 50,085.80	Total Contract
National Dislocated Worker Grant Supportive Services								
(9) Participants	CDL Supportive Services	0.0%	\$ -	NDWG Expenditures	2.3%	\$ 274.68	NDWG Expenditures	
			\$ 12,085.80	Total Contract		\$ 12,085.80	Total Contract	12.5%
							\$ 12,085.80	Total Contract
National Dislocated Worker Grant Logistics Training								
(1) Participant	Healthcare Training	0.0%	\$ -	NDWG Expenditures	0.0%	\$ -	NDWG Expenditures	
			\$ 50,000.00	Total Contract		\$ 50,000.00	Total Contract	4.0%
							\$ 50,000.00	Total Contract
National Dislocated Worker Grant Supportive Services								
(1) Participant	Healthcare Supportive Services	0.0%	\$ -	NDWG Expenditures	0.0%	\$ -	NDWG Expenditures	
			\$ 12,557.00	Total Contract		\$ 12,557.00	Total Contract	3.5%
							\$ 12,557.00	Total Contract

George Washington Sub-Area 16 Customer Survey Results 2nd Quarter PY21

What was the purpose of your visit?	Unemployment Claim	Workforce Resources	Resume Assistance	Job Search Activities	Resource Room	Workshops or Training	Gathering Informational Materials	Other	
<i>Number of Visitors</i>	436	116	44	95	276	109	30	43	
Were your needs met?	Yes	No							
<i>Number of Visitors</i>	61	1							
Was the Staff Knowledgeable?	Yes	No							
<i>Number of Visitors</i>	61	1							
If the Staff was unable to meet your needs, were you provided contact information for partner agencies/resources?	Yes	No							N/A
<i>Number of Referrals</i>	23	1							0
How helpful was the Staff during your visit to the Virginia Career Works Center?	1 (Poor)	2	3 (Average)	4	5 (Excellent)	Additional Comments: <ul style="list-style-type: none"> 12.2021: Get computer systems that work properly across your entire network. CENTER NOTES: <i>Customer referencing UI with has difficulties operating consistently after the new launch in November 2021.</i> Everyone here was fantastic 12.2021: When Clients are struggling finding employment that fulfills their abilities, skills, and talents, there seems to be a lot of talk of how assistance can be made, and not enough action, Clients such as myself need leads of where connections can be found, and where people who have disabilities their accommodations can be met respectfully. 11.2021: Keep the great staff that you have! 10.2021: Directions use name of streets maybe # of lights off Rt! <p>See attached for additional comments.</p>			
<i>Number of Visitors</i>	0	0	1	5	52				
How would you rate your overall visit to the Virginia Career Works Center?	1 (Poor)	2	3 (Average)	4	5 (Excellent)				
<i>Number of Visitors</i>	0	0	1	5	52				

Comments Continued:

- 12.2021: Everyone here was fantastic
- 12.2021: Customer Service was Amazing! I was greeted when I walked in and felt welcome. She took her time with me and really helped me with my resume. She was extremely kind. She made me feel comfortable about getting back to work. I am so glad I came today.
- 12.2021: Everyone is nice, everything good they were very helpful.
- 11.2021: Excellent assistance in the lobby
- 10.2021: Very understanding teacher
- 10.2021: Wonderful experience
- 10.2021: Grateful that I came out to the office to seek employment. Very helpful. Thanks again.

Survey Outage: November 1-4th; December 20th

Staffing of the Resource Room includes multiple staff in the rotation for interfacing with clients in a given week. The diversity appears to have improved customer satisfaction compared to the previous quarter.

Northern Neck Sub-Area 17 Customer Survey Results 2nd Quarter PY21

What was the purpose of your visit?	Unemployment Claim	Workforce Resources	Resume Assistance	Job Search Activities	Resource Room	Workshops or Training	Gathering Informational Materials	Other
<i>Number of Visitors</i>	0	3	0	0	0	11	0	13
Were your needs met?	Yes	No						
<i>Number of Visitors</i>	5	0						
Was the Staff Knowledgeable?	Yes	No						
<i>Number of Visitors</i>	5	0						
If the Staff was unable to meet your needs, were you provided contact information for partner agencies/resources?	Yes	No	N/A					
<i>Number of Visitors</i>	0	0	0					
How helpful was the Staff during your visit to the Virginia Career Works Center?	1 (Poor)	2	3 (Average)	4	5 (Excellent)	Additional Comments: <ul style="list-style-type: none"> • I don't know of anything that could have been better! • The service was excellent. • Mrs. White is great! 		
<i>Number of Visitors</i>	0	0	0	0	5			
How would you rate your overall visit to the Virginia Career Works Center?	1 (Poor)	2	3 (Average)	4	5 (Excellent)			
<i>Number of Visitors</i>	0	0	0	0	5			

Middle Peninsula Sub-Area 18 Customer Survey Results 2nd Quarter PY21

What was the purpose of your visit?	Unemployment Claim	Workforce Resources	Resume Assistance	Job Search Activities	Resource Room	Workshops or Training	Gathering Informational Materials	Other
<i>Number of Visitors</i>	0	0	0	0	0	0	0	10
Were your needs met?	Yes	No						
<i>Number of Visitors</i>	1	0						
Was the Staff Knowledgeable?	Yes	No						
<i>Number of Visitors</i>	1	0						
If the Staff was unable to meet your needs, were you provided contact information for partner agencies/resources?	Yes	No	N/A					
<i>Number of Visitors</i>	0	0	4					
How helpful was the Staff during your visit to the Virginia Career Works Center?	1 (Poor)	2	3 (Average)	4	5 (Excellent)	Additional Comments: <ul style="list-style-type: none"> • Everything was great! 		
<i>Number of Visitors</i>	0	0	0	0	1			
How would you rate your overall visit to the Virginia Career Works Center?	1 (Poor)	2	3 (Average)	4	5 (Excellent)			
<i>Number of Visitors</i>	0	0	0	0	1			

Eastern Shore Sub-Area 22 Customer Survey Results 2nd Quarter PY21

What was the purpose of your visit?	Unemployment Claim	Workforce Resources	Resume Assistance	Job Search Activities	Resource Room	Workshops or Training	Gathering Informational Materials	Other
<i>Number of Visitors</i>	41	2	2	7	1	3	11	0
Were your needs met?	Yes	No	*UI questions had to be referred to UI claims representatives, many telephone visitors stated their needs were not met. WIOA staff is not authorized to address UI questions.					
<i>Number of Visitors</i>	17	11						
Was the Staff Knowledgeable?	Yes	No						
<i>Number of Visitors</i>	17	11						
If the Staff was unable to meet your needs, were you provided contact information for partner agencies/resources?	Yes	No	N/A	<ul style="list-style-type: none"> - Quite a few customers hung-up the phone before staff finished providing Contact information for partner resources. - Others refused to answer survey questions. - Some would not complete entire survey. 				
<i>Number of Visitors</i>	17	5	2					
How helpful was the Staff during your visit to the Virginia Career Works Center?	1 (Poor)	2	3 (Average)	4	5 (Excellent)	Additional Comments: The majority of our contact for the 2nd quarter was via telephone and the large majority were questions related to UI which WIOA staff is unauthorized to address.		
<i>Number of Visitors</i>	(UI phone) 13	2	13	4	1			
How would you rate your overall visit to the Virginia Career Works Center?	1 (Poor)	2	3 (Average)	4	5 (Excellent)			
<i>Number of Visitors</i>	N/A	N/A	N/A	N/A	N/A			

Rappahannock Goodwill Industries Success Story – George Washington

BB was let go from his job as an electrician helper during the pandemic. He did not want to re-enter this field because his pay and work hours were not stable during the pandemic. BB had family members working in the trucking industry, and he wanted to pursue working in this field due to industry demands and financial opportunities.

BB met with WIOA staff to discuss his service options. He was found eligible for services as a Dislocated Worker as well as for funding through the COVID-19 National Dislocated Worker Grant. Throughout the eligibility process, BB was openly concerned about his past felony record and how this barrier made it difficult for him to gain employment.

WIOA staff supported BB in obtaining a Federal Bonding letter and registering for CDL training to pursue his goal of working in the trucking industry. BB began his training, and despite the delays and smaller class sizes the training provider had in place due to the pandemic, he finished his training and obtained his CDL in just over the usual six weeks. Afterwards, WIOA staff supported BB to revise his resume and provided him with job listings.

During the job search, an industry hiring event took place at the Virginia Career Works – Fredericksburg Center. A trucking company was in attendance and the WIOA staff spoke with them about their hiring practices around hiring re-entry citizens. Initially, the employer was hesitant, and staff spoke with them at length about the benefits of hiring re-entry citizens. Staff encouraged BB to come to the hiring event and speak with the employer. He did so, and the company hired him on spot. BB stated he had been open about his past with them and they were willing to give him the opportunity despite his background.

WIOA staff spoke with the employer at a later hiring event and they stated they were happy to have given BB the opportunity, because of his work ethic, personality, and his overall drive to learn every task he could. Because of BB's hard work and WIOA staff advocacy, not only was this a success for this client, but potentially for others in the future with similar barriers.

Rappahannock Community College Success Story - Northern Neck

On July 28, 2021, R. inquired about the CDL program at RCC. He studied for his learner's permit and passed his exam. He applied to WIOA for financial assistance and was determined eligible as an adult. The original class was scheduled to begin on 9/20/21 but, due to scheduling and COVID conflicts, had to be moved back twice. Finally, the training began on 10/11/21, and R. was ready. He completed the training on 11/15/21 and passed his exam on 11/17/21. COVID has changed the world in so many ways, and training schedules and conflicts have become common. However, R. was always patient and understanding throughout the entire process. He will soon begin a new driving job. Right now, he has the option of choosing which company he wishes to go with. He has been a pleasure to work with, and we wish him much success.

Rappahannock Community College Success Story – Middle Peninsula

S is a single mother of three. She came to the WIOA program seeking occupational training in Medication Aide. S was unemployed and had no income outside of child support and receiving SNAP benefits. S successfully achieved her Medication Aide licensure as well as Nurse Aide licensure. She put forth 100% effort towards her studies, class attendance, and certifications. Upon completion of the WIOA program, S decided to continue her studies in Associates Degree in Nursing program at RCC. She has further planned to pursue the RN program. S credits WIOA for helping with goal setting and funding throughout her steps towards the medical field. S has achieved excellent grades in all of her coursework.

Eastern Shore Community College Success Stories – Eastern Shore

Story #1

EE is an adult participant who successfully completed the certified nursing program and is now pursuing a license practical nursing license. EE started her training in a workforce program that helps students who are in need of financial assistance. EE was then referred to the WIOA program for assistance to help with funding. EE explained that the chicken factory processing plant was not a place where she wanted to be long-term and she desired a change of professions. EE completed the certified nursing assistance program and passed the state board examination on her first try. EE is currently enrolled in the licensed practical nursing program and is scheduled to complete her training in the summer semester of 2022. EE would like to work as a licensed practical nurse for a while before enrolling in the registered nurse program at Eastern Shore Community College.

Story #2

Case Manager recently touched base with CC who completed the commercial driver's license training. CC completed the commercial license training at CDS Tractor Trailer Training site in Woodford due to full classes at the Eastern Shore Community College satellite site. At the Woodford site, CC completed the training in record time and came away with a Class A commercial driver's license. CC then got a truck driving position at Perdue Farms, Inc. in Accomack. CC informed Case Manager that he is still working as a truck driver for Perdue and is still believes that it was the perfect training and career choice for him. CC thanked Case Manager for the helping enroll in the commercial driver's license training program so that he could find employment after being laid off so abruptly.

Rappahannock Goodwill Industries Youth Success Story – George Washington

FF entered the WIOA Youth program to gain work experience and further develop her leadership and soft skills. She hoped to either work in the Human Resources or Dental field in an office related position. FF was provided leadership and soft skills training and coaching by WIOA Youth staff to support her goal of working in an office environment.

FF participated in a work experience in a dental office for career exploration and skill development. FF discovered she did not enjoy working in a Dental office environment and she wanted to explore working in other office settings. The WIOA Youth staff then coordinated a work experience at a local non-profit. FF worked through both of her scheduled office-based work experiences and gained valuable skills.

Once FF completed her work experiences, she worked with WIOA Youth staff to revise her resume and conduct job search. FF obtained an office position with a real-estate management company and worked there for nearly a year.

WIOA Youth staff learned in FF's final quarter of Follow-up that FF enlisted in the military. After FF's initial boot camp and enlistment activities, she will be working as a Human Resources Generalist in the Army while actively serving her country.

Rappahannock Community College Youth Success Story – Northern Neck

O came to the WIOA as a recent High School graduate who was struggling to determine his next step. He expressed an interest in participating in training and after some career exploration, he decided that he would like to take welding courses. After being determined eligible for the WIOA Youth program, O participated in some leadership activities, was hired by a local manufacturing company, and was enrolled in welding courses. He was successful in his first two welding courses, earning certifications in SMAW and GMAW. O was offered a job with a Utility Structures company making \$15.00 per hour. He is enjoying his new job and his supervisor reports that due to his work ethic he has the potential to move up quickly in the company.

Rappahannock Community College Youth Success Story – Middle Peninsula

16-year-old D's father passed away suddenly while he was in high school. After transferring to a new school, he was really struggling. He did however earn his GED through the high school program and was referred to WIOA by his school counselor. The case manager met with the client and his mom who is the custodian at the school he last attended. She has an Associate Degree in Accounting from a Virginia Community College, but has had a hard time finding a job in her field. The case manager worked with the family to get the son enrolled in welding and assist mom in updating her resume and submitting applications online. Mom attended the virtual Empower Career CPR bootcamp and her son who turned 17 in October earned his first welding credential (SMAW-Shielded Metal Arc Welding) in December 2021. He begins his next class this month and is working part-time at a local fast food service restaurant. The family is in process of moving into better housing and are thriving.

Eastern Shore Community College Youth Success Stories – Eastern Shore

DD is an out of school youth who recently completed the CNA program. DD enrolled in the certified nursing assistant program after working as a personal care aide. DD wanted to start as a certified nursing assistant and work her way up the ladder all the way to the registered nurse program. While in the certified nursing assistant program, DD kept up good grades and had one of the best reviews in clinical exercises. After the class room training, DD went on to take the

certified nursing assistant state board examination and passed. At DD's current employer, DD was promoted to certified nursing assistant and received a pay increase. DD considering enrolling in the licensed practical nursing program.